



Scienxt Journal of Women's Health Nursing
Vol-2 // Issue-1 // Jan-June // Year-2024 // Pg:31-48

Review of effectiveness of handling women's health issues by women healthcare leadership

Suresa Bhai Dhariwal^{1*}, Bikham Singh²

Lecturer, Department of Nursing
Kadi Sarva Vishwavidyalaya Gandhinagar, Gujarat, India

**Corresponding Author: Suresa Bhai Dhariwal*

Email: sdb_5678@gmail.com

Abstract:

Women are underrepresented in healthcare leadership, yet evidence on impactful organisational strategies, practices and policies that advance women's careers are limited. We aimed to explore these across sectors to gain insight into measurably advancing women in leadership in healthcare. A systematic review was performed across Medline via OVID; Medline in-process and other non-indexed citations via OVID; PsycINFO and SCOPUS from January to March. Methods are outlined in a published protocol registered *a priori* on PROSPERO (CRD). Eligible studies reported on organisational interventions for advancing women in leadership with at least one measurable outcome. Studies were assessed independently by two reviewers. Identified interventions were organised into categories and meta-synthesis was completed following the 'Enhancing Transparency in Reporting the synthesis of Qualitative research' (ENTREQ) statement.

Keywords:

Healthcare, Leadership, Organisation, Women health, Women's Career

1. Introduction:

Despite extensive efforts across sectors, women continue to be underrepresented in leadership, limiting their influence and impact and hampering diversity and gender equity goals. In the health sector, women represent % of the global workforce and % of all medical, biomedical and health science degree graduates. However, the “leaky pipeline” persists, with lower participation of women in leadership, relative to their proportion in the workforce. Barriers include reduced capacity due to career disruption and external responsibilities; credibility assumptions around women in leadership and perceived capability and confidence. Early career male and female doctors progress similarly, yet women are five times more likely to have family related career disruptions, profoundly impacting on career progression. For women in nursing, midwifery, and allied or social care roles, the overall profession is often undervalued as ‘women's work’. Gender inequity in healthcare leadership results in loss of critical skill and experience, low morale, increased costs of sustaining the workforce, and adverse impacts on healthcare and policies affecting women and children.

A % increase in global human capital wealth is estimated, should equal participation of women in health be realised. More broadly, increasing the potential of women as leaders is a critical long-term investment for organisational success, improved health policy and national prosperity and quality of life. More women in leadership increases organisational productivity and maximises the value of the female workforce. In the compelling narrative has shifted beyond the gaps, barriers and need to justify benefits of gender equity in leadership, to a clear imperative for delivering effective, sustainable improvement.

However, research continues to focus on the gaps and the barriers to women's career progression, rather than on potentially effective strategies to advance women in leadership. Furthermore, where research has explored strategies in this field, these primarily focus on “fixing” the individual, rather than on addressing the organisational and systemic level challenges. The European Commission, highlights that systemic inequities in the workforce are perpetuated by gender-based barriers stemming from organisational constraints and culture, unrelated to individual capability. Restrictive organisational norms fail to harness workforce capability by expecting women to work in a system primarily designed by and for traditional male gender roles and life patterns, and are broadly detrimental to social, economic and health outcomes. Indeed, research indicates that addressing structural issues and workplace norms at an organisational level is a necessary

step. To advance the field, research into interventions that move beyond “fixing the individual” toward organisational-level strategies and system level change is now imperative. The healthcare sector, with a primarily female workforce, is currently advancing women in leadership at a glacial pace. Challenges appear intractable with limited research into effective organisational strategies that can accelerate change. Prior reviews examining organisational interventions for gender equity in leadership are generally outdated, not systematic, are narrow in scope to single interventions and disciplines; and report on limited outcomes. In contrast, outside healthcare, interventions are often underpinned by organisational theory and practices, potentially accelerating progress and offering important learnings for healthcare. Here, we aimed to capture current evidence in a rigorous systematic review across contexts, settings, disciplines and sectors, on potentially effective organisational interventions that can advance women in healthcare leadership. The findings of this work will directly inform a large-scale funded national initiative to advance women in healthcare leadership, with strong international links.

2. Methods:

2.1. Search strategy and selection criteria:

This systematic review aligns with the Centre for Reviews and Dissemination of systematic reviews and the Preferred Reporting Items for Systematic Reviews (PRISMA) checklist. Methods are outlined in detail in a protocol registered *a priori* on PROSPERO (CRD) and is previously published. Eligibility was based on the Population, Intervention, Comparison, Outcomes (PICO) framework, with studies included if they met the following criteria: examined an intervention delivered to women of any demographic characteristics and across all industries; described an organizational-level intervention, implemented either in isolation or in combination with other interventions; the intervention was designed specifically for advancing women in leadership and compared with any control group (different intervention, no intervention); outcomes were assessed and impact reported (both quantitative and qualitative methods were included); studies published in English in a peer-reviewed journal between January (coinciding with release of the United Nations Millennium Development Goals which include closing the leadership gap through women's collective action) and March. We excluded studies that solely focused on the reporting of barriers or enablers related to gender equity broadly, with no interventional element or that did not include at least one outcome related to advancing women in leadership.

Searches using relevant search terms outlined in our protocol were conducted across MEDLINE via OVID; Medline in-process and other non-indexed citations via OVID; PsycINFO; and SCOPUS. Two independent reviewers (MM, AM) screened titles and abstracts for eligibility and studies that met criteria on title and abstract, underwent full text review. Here, the second reviewer completed % of screening and full text review, with cross checking revealing no discrepancies. Using an agreed template, data from all studies were then independently extracted by the two reviewers (MM, AM), including group sample sizes, sectors, settings, follow up duration and outcomes, along with categorising and detailing types of intervention strategy. Our aim is to capture primary outcomes on advancing women in leadership across diverse sectors, contexts and interventions.

3. Data analysis:

3.1. Risk of bias and study quality:

Risk of bias and study quality was assessed at study-level using the Critical Appraisal Skill Programme CASP tools a second reviewer (AM) assessed % of eligible studies with discussion of any disagreements, whereby alignment was strong and no further escalation was required for consistency. Each study was rated as high, moderate, or low risk of bias and quality against set criteria and scored at, or , respectively. Individual quality items were assessed using a descriptive component approach and discussed for clarity and consensus. Planned methods included the application of the Grading of Recommendations, Assessment, Development and Evaluations frame work (GRADE).

3.2. Meta-synthesis:

As per the published protocol, an overarching narrative meta-synthesis was completed. The 'Enhancing Transparency in Reporting the synthesis of Qualitative research' (ENTREQ) statement was followed. Meta-synthesis intentionally avoids averaging of results, instead expanding findings from each study to construct a larger and more scalable narrative, linking data and conclusions, while acknowledging limitations of the literature. The goal of this meta-synthesis was to inductively generate rich and compelling insights on the processes that measurably support both individual and organisational needs and enable women to advance in healthcare leadership .Initial synthesis involved categorising the interventions based on their substantive topics. Data synthesis and analysis was conducted

by i) verbatim study level data extraction ii) line by line coding iii) grouping of codes into narrative descriptions; and iv) analytical theme generation with agreement across two reviewers . The salient features of each included study were captured, and data was then coded to develop an understanding of each study, before cross-study integration. In this review, theme generation revealed the adopted categories, with study categorisation agreed across two reviewers (MM, AM), then circulated for consensus across several multidisciplinary authors (HS, JB), with the senior author (HT) making the final decision. Within each category, emergent from additional synthesis were sub-themes of organisational strategies, policies and practices, capturing practical examples. Final synthesis results were also checked against the results of the high-quality studies to ensure reported findings reflected the best quality data. Given the substantial methodological heterogeneity across sectors and fields of research, quantitative data meta-analysis was not applicable.

Table.1: Summary of overall strategies across categories for advancing women in leadership

Category	Concept	Summary of strategies
Organisational Processes (studies)	Leadership commitment and accountability	Sanction and communicate a gender-equity oriented vision Energize diversity effort, tackling discriminatory attitudes in managersDrive attitudinal changes in cultural norms, and work-life integration initiatives Drive change via high-level financial and strategic initiatives Set gender equity and representation goals, mandatory actions and support by enforcement and reporting mechanisms Soft regulation such as corporate governance, codes of conduct and set as part of corporate strategy for voluntary participation Trickle down and bottom up effect (in both male and female dominant work areas) to

		<p>improve representation of women in top positions</p> <p>Provide greater access to institutional resources</p>
	<p>Work-life integration</p>	<p>Implement and support policies for better work-life integratio</p> <p>Provide tangible support through maternity leave and child-rearing responsibilities and upon return, leaves of absence, on-site child assistance, tuition and financial aid with flexible and parenting friendly working hours</p> <p>Develop career pathways with women that dovetail with parenting</p> <p>Create by-laws/institutional changes to fund programs</p> <p>Create part-time leadership roles</p> <p>Guidance for line managers on how to actively support staff taking a career break</p> <p>Increasing work flexibility</p>
	<p>Reporting and enforcement mechanisms</p>	<p>Collect gender information comprehensively and transparently Have strong, objective assessment and succession processesDevelop mandatory actions, with soft regulation Measure surrogate markers of impact including: retention rates, promotion, and measures of employee engagement and satisfaction Undertake long term research to explore impact over time Translate policy into practical actions and engage transparent reporting pathways Improve reporting and consideration of gender issues at board level</p>

	Gender bias elimination	<p>Target overt and covert factors that contribute to gender bias</p> <p>Review framing and language around gender equality</p> <p>Promote female role models</p> <p>Create critical mass in representation to avoid tokenism</p> <p>Establish clear, discrete organization-level practices, with feasible policies aimed at supporting women and their careers</p> <p>Consider gender-diversity at every level of the organisation</p> <p>Increasing awareness of training</p>
Awareness and Engagement (studies)	Awareness and Improvement culture	<p>Proactively address implicit bias, equality and diversity awareness</p> <p>Update thinking and language about leadership</p> <p>Provide awareness training for policies to support utilization</p> <p>Address stereotypes and invisible processes, such as gendered behaviors & abilities/skills at the highest levels (board to frontline)</p> <p>Need for males to 'do more' – Advocates and champions of change</p>
	Organisational Role Modelling	<p>Urge gender parity from key external stakeholders</p> <p>Support research and scholarship in gender equity and diversity</p> <p>Advocate for gender equity in wider social policy debateConsult with</p>

		<p>partners/stakeholders to identify barriers, priorities and opportunities</p> <p>Identify existing policies, services, decisionmaking processes and determine their effectiveness and develop online repository for resources</p>
	<p>Inclusion and diversity</p>	<p>Apply a participatory approach to co-design and co-development</p> <p>Provide awareness training for policies to support utilization</p> <p>Actively promote part time/ flexible work to men</p> <p>Provide continuing education allowances and opportunities to part-time staff</p> <p>Set a target for pay equity across levels</p> <p>Proactively address implicit bias</p>
<p>Mentoring and Networking (studies)</p>	<p>Formal and Informal approaches</p>	<p>Mentors need to have a good track record with strong collaboration skills</p> <p>Train mentors to mentor</p> <p>Develop clear and aligned expectations and goals from the beginning with mentees</p> <p>Ensure mentors have adequate time, and protection to mentor appropriately</p> <p>Leverage job sharing with solid foundations and capacity structures</p> <p>Place women in core operational roles to broaden scope of experience</p> <p>Provide continuing education allowances and opportunities</p> <p>Provide formal and informal mentoring opportunities</p>

		<p>Consider male mentors for women</p> <p>Tailor mentoring to individuals within a collectivised setting</p> <p>Leverage networks for early-mid career to access to mentors</p> <p>Develop networks for women and connect with leaders in the field</p> <p>Include high status male leaders for allied sponsorship</p> <p>Establish a peer support network and community of practice</p> <p>Provide Individual level coaching, navigating institutional systems</p> <p>Develop tailored strategies for career advancement</p> <p>Role-specific needs, strategies to secure jobs or interview for promotions</p> <p>Implement ways to prevent burnout, and improve time management</p> <p>Focus on developmental relationships, leadership recognition, and challenging sexist behaviour</p> <p>Organisations need to place high value on mentoring and networks and embed in human resource (HR) processes</p>
<p>Leader Training and Development (studies)</p>	<p>Design and approach</p>	<p>Provide structured professional development programs for women at all career levels: early-mid and senior leader positions</p> <p>Develop modular programs enabled by ongoing monitoring, testing and evaluation</p> <p>Utilise participatory action learning methods with emphasis on group interaction and</p>

		<p>experiential learning ‘doing’ rather than ‘telling’.</p> <p>Promote additional benefit of networking over time</p> <p>Create Spaces for Connections (Social Learning) with women only programs</p> <p>Implement intentional behaviour change principles in design</p> <p>Offer access to program at a range of career stages (mid-career, executive coaching)</p>
	<p style="text-align: center;">Content elements</p>	<p>Equip women with the necessary/ relevant skills and education</p> <p>Explicitly encourage women to apply for leadership roles</p> <p>Include high value content for current leadership roles; the importance of action learning projects; the continued impact of projects beyond participation</p> <p>Include strategies in the material that promote deep and transformative learning</p> <p>Build self-confidence, ambition, and perceived competency as enablers</p> <p>Guidance on finding mentors and being a mentor</p> <p>Remain aware of the androcentric culture and having a strong male ally</p> <p>Hot to use organisational leverage to support women in leadership</p> <p>Provide actionable follow up</p>

<p>Support tools (studies)</p>	<p>Recruitment, Retention and Promotion</p>	<p>Recruitment:</p> <p>Active approach to searching, selecting/ recruiting</p> <p>Establish good governance over the recruitment process</p> <p>Capitalise on the trickle-down effect strong for the first years,</p> <p>Consider situational factors on work demands</p> <p>Retention: Develop, implement and support policies for better work-life integration</p> <p>Promote policies, operations and salaries that support gender equity</p> <p>Formal recognition of leader's merit</p> <p>Design and implement a role review procedure</p> <p>Talent reviews, and succession planning that incorporates diversity and advance high potential women, with high visibility assignments</p> <p>Promotion: Ensure equality in promotion process, cognizant of different career paths by gender</p> <p>Provide equal access to promotion resources</p> <p>Mitigate male advantage in promotion to leadership by gender-balancing teams</p> <p>Supportive human resource management policies</p>
	<p>Measurement and Evaluation</p>	<p>Offer framework to help diagnose and intervene in problematic organizational culture, to further develop inter-cultural learning</p>

		<p>Address the support paradox by reframing practices</p> <p>Adopt a meta-approach to needs assessment, measurement and reporting</p> <p>Measure culture, career development, bias in practice and effectiveness of interventions i.e. mentoring</p>
--	--	--

3.3. Organisational Processes:

The majority of the studies were in this category. Organisational leadership commitment and accountability emerged as vital in sanctioning and driving organisational change. Gender balance in leadership and performance was enhanced by addressing structural barriers such as career flexibility and family-friendly policies. In multi-source, multi-wave randomised control trials, addressing gender bias was critically dependent on manipulation of gender composition, at all levels of the organisation, ensuring equal representation and a fair playing field. Family-friendly policies and incentives were noted to assist women with work-life integration, particularly where policy awareness was high or when strategies were actively implemented. Flexible work policies and ‘soft’ regulation such as a code of conduct, improved women's career advancement (e.g. parental leave, duty flexibility). Promotion, awareness and implementation of policies that support women, decreased barriers and improved commitment, engagement and attitudes towards organisational efforts. Providing support and incentives to address organisational career barriers for women across early, mid and late career stages was useful in improving overall culture, psychological well-being, and career and health outcomes. Effective succession and retention practices included introducing flexible meeting design (in structure, setup and conduct), increasing remuneration strategies that overtly enable and fund participation of women, and promoting female role models. Supportive human resource policies and practices also influenced attitudes towards promotion of women with organisational support critical in mitigating the impact of career inflection points or transitions. Specifically, in healthcare, health professionals noted the impact of career inflections points was more pronounced at early career stages for those in clinical roles, while those in management roles experienced greater impact of career inflections later. Regulatory

actions were more beneficial when they involved explicit goals (i.e., targets and quotas) supported by enforcement mechanisms, compared to reporting requirements alone. Hard sanctions for non-compliance further improved outcomes especially when balanced with support strategies and 'soft' regulatory action (e.g. corporate strategy or code of conduct) to promote sustainable cultural change for gender equity. Combined, these strategies improved attitudes and behaviours towards gender equity, creating an improved work environment and increasing productivity. Here, the majority of studies indicate that a strong supportive culture that offers opportunities for women to broaden their experience and nurture their leadership potential, advanced women in leadership. However, observations across sectors showed that this achieved little in isolation, without objective assessment, evaluation and feedback on performance and fairer appointment and succession policy and practices.

3.4. Awareness and engagement:

Publicising and promoting organisational challenges in gender equity and of policies and practices were helpful in building a culture of awareness, workforce engagement, opportunity and motivation (Tables SA, SB). Promotion of family-friendly approaches that mitigated the impacts of family demands and reduced bias from gender role stereotypes improving perceptions of women's leadership efficacy and fostering a culture supportive of advancing women in leadership. Improved awareness of strategies that address gender bias, promoted organisational equity mitigated backlash and enhanced ally-ship (the extent to which men advocate for women). Studies indicated that increasing women in leadership enhanced awareness, engagement, knowledge, attitudes, support and beliefs around gender equity. The use of women-focused metaphors (e.g. glass-cliff) shifted the focus to changing the situation for women, as opposed to changing individual women. Engagement initiatives focusing on individuals' actions, instead of on avoidant behaviours, reduced self-reported gender bias, positively framing gender equity and increasing motivation for ally-ship. In turn, this improved workplace inclusivity and job satisfaction, and lowered intentions to turnover. Coupling these initiatives with gender diversity/ inclusivity training prompted participatory behaviours amongst employees, and challenged non-inclusive behaviours, compared to controls. Exposure to counter-stereotypical models of leadership, ascribing both agency and communality to women (women as capable of being assertive and strong, as well as caring and supportive) altered perceptions and judgement, and enhanced awareness and diversity, challenging the traditionally proto-typical masculine concept of leadership. Overall, preventing 'resistance' in organisational culture required concerted

effort to maintain the premise of merit and individual advancement. Sensitising the workforce to the challenge's women face and highlighting the personal impact of gender inequity on the individual was important. Effecting positive change required workforce engagement in co-design and action-focused solutions that apply 'new' knowledge in practice, while managing expectations and fostering resilience when set-backs occur.

4. Mentoring and networking:

Formal mentoring programs improved women's ability, skills and productivity, with women in junior and senior positions equally likely to become mentors. Job sharing provided opportunity for women to enact leadership in part work, play to one another's strengths and shoulder complexity and responsibility together. This created a key network connection and made leadership roles more tenable and occupational socialisation and adjustment more achievable. Network composition was related to promotions and network status (the extent individuals had network connections *and* held high-ranking jobs). Women benefitted from networks with high status male members. Conversely, networks with more women were associated with fewer promotions for women. Male allies perceived mentoring as significant in supporting women's leadership, when coupled with sponsorship to recognise and promote women into leadership. Overall satisfaction with network participation was highest for women in entry and early-mid career positions, who reported more mentoring, expanded opportunities, and increased work engagement.

5. Leadership development:

All relevant studies reported that developing organisational leadership and ability supported women's careers, enhancing skills, attitudes and behaviours including expanding participation in broader activities and networks. Content included learning to 'survive and thrive' in male dominated contexts, building support, overcoming barriers, and career consolidation. Mixed and women-only programs were potentially effective, with the latter also creating safe spaces for connection and social learning. Satisfaction with leadership programs correlated strongly with role engagement with most reporting positive experiences, increased leadership competencies, newly created networks, enhanced interactions and a supportive community of practice. Organisations benefitted from

demonstrating commitment, which enhanced participant willingness and ability to understand how to navigate the workplace also improving attitudes, engagement and retention. Improved retention, professional growth, capacity and engagement in mentoring others was also noted alongside leadership advancement. One study showed program completers were more likely to be retained by their workplace compared to non-completers, meanwhile for minority ethnic groups, both retention and promotion rates improved. Increased capability and heightened awareness of unconscious bias and organisational mitigation strategies, encouraged women's self-efficacy and reduced counter-productive thinking and behaviours that hinder leadership potential

6. Support tools:

Multifaceted tools (e.g. models, frameworks, measures) that described specific gender-related problems or issues to be addressed, and explored why and for whom a concern was of importance, providing a logic for taking one particular approach over another comprised this category. Examples included providing a measure for cultural support in an organisation assessing leader bias framing professional development and approaches for factors influencing career advancement . Tools were applied within and across organisations and sectors, and enabled measurement of the impact of organisational interventions on advancing women in leadership. Computational modelling tools demonstrated that gender differences in hiring, and bias in development opportunities increased turnover rates in women, with a heightened sense of tokenism and a lack of promotion. Moreover, it showed that the representation of women in leadership (across all levels) varied independently to hiring rates, instead it related to leadership opportunities. Tools were also useful to highlight problematic organisational practices such as the disproportionate load placed on women to fulfil career requirements, and negative impacts of obstacles to accessing initiatives

6.1. Priority setting tools:

Guided organisational implementation of strategies, whilst use of a support paradox framework, focused organisational effort on promoting cultural acceptance of women in leadership. For successful implementation and sustainability, organisational-level gender equity support tools needed commitment and accountability of senior leadership, regardless of their gender. Iternatively, tools and frameworks success was undermined, where wider

organisational practices and policies lacked a gender equity agenda by complexity and by contextual variables that made adaptation to moving targets and conditions more challenging.

7. Discussion:

Organisational processes were the prevalent interventions, aiming to overcome well established barriers that perpetuate cultural norms and hinder women's career advancement. Leadership commitment and accountability were critical in sanctioning and championing these policies and practices, building a positive culture to deliver opportunity and optimise motivation for women. Optimising work-life integration; active and transparent support for gender equity in leader selection and promotion; structured opportunities for formal and informal professional development; equal access to resources; fairness in processes; and elimination of gender-bias were all effective. Similarly, increasing numbers and visibility of women at all levels of leadership, enhanced motivation and opportunity for other women, further enhanced by support and advocacy from men. Despite being unpopular across genders quotas and targets improved career advancement, especially when supported by robust reporting. Alignment of gender equity policies with practices, improved organisational culture, enabled women to feel supported and respected and validated leadership aspirations, including in healthcare. Whilst cross sector learnings here are useful, further research is needed specifically in the context of healthcare where traditionally masculine perspectives of leadership and hierarchical cultures still prevail. Workforce engagement and promoting awareness of gender barriers and their impact, alongside organisational mitigation strategies are important in advancing women in leadership.

8. References:

- (1) D'Armiento J. Witte S.S. Dutt K. ET al. Achieving women's equity in academic medicine: challenging the standards. *Lancet*. ; E-<https://doi.org/.S--X>
- (2) Teede H. Advancing women in medical leadership. *Med J Aust.*; (Online August) <https://doi.org/.mja>.
- (3) Fine C. Sojo V. Women's value: beyond the business case for diversity and inclusion. -<https://doi.org/.S-->

- (4) Bismark M. Morris J. Thomas L. ET al. Reasons and remedies for under-representation of women in medical leadership roles: a qualitative study from Australia. <https://doi.org/./bmjopen—SiAGE>, Gender equity in STEM.
- (5) Centre WGEABCE, Gender equity insights: breaking through the glass ceiling.WGEA gender equity series. Australian Government Workplace Gender Equality Agency,
- (6) ACHE DoMS, A comparison of the career attainments of men and women healthcare executives. American College of Healthcare Executives, Chicago IL
- (7) Teede H.J. Advancing women in medical leadership. (.e): <https://doi.org/./mja>.
- (8) Newman C., Stilwell, B., Rick, S., Peterson K. Investing in the Power of Nurse Leadership: What Will It Take? , Intrahealth International. Retrieved from <https://www.intrahealth.org/sites/ihweb/files/attachment-files/investing-nurse-leadershipreport.pdf>
- (9) Taylor K.S. Lambert T.W. Goldacre M.J.Career progression and destinations, comparing men and women in the NHS: postal questionnaire Surveys. B<https://doi.org/./bmj.b>
- (10) Betron M. Bourgeault I. Manzoor M. ET al.Time for gender-transformative change in the health workforce.
- (11) Cassells R., Duncan, A. Gender equity insights: delivering the business outcomes. Gender Equity series. th ed. The Bankwest Curtin Economics Centre & the Workplace Gender Equality Agency; Retrieved from <https://bcec.edu.au/assets///BCEC-WGEA-Gender-Equity-Insights--Delivering-the-Business-Outcomes.pdf>.
- (12) Ghebreyesus T.A. Female health workers drive global health: we will drive gender-transformative change. World Health Organisation
- (13) Borges N.J. Navarro A.M. Grover A.C.Women physicians: choosing a career in academic medicine. <https://doi.org/./ACM.beaba>
- (14) Clarke V. Braun V. Thematic analysis. *J Posit Psychol Qual Posit Psychol Edit Kate Hefferon Arabella Ashf.*